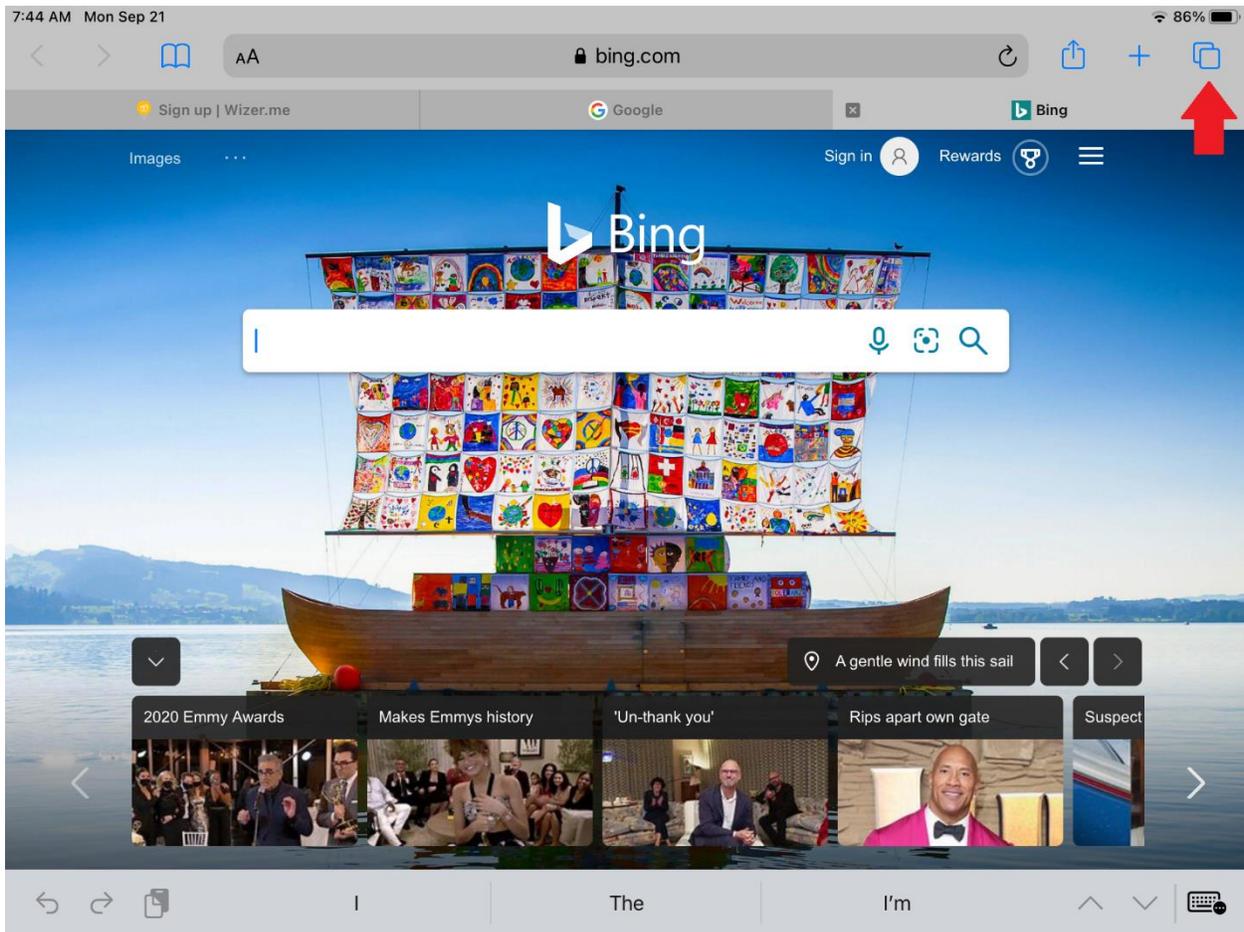


# How to solve most iPad issues

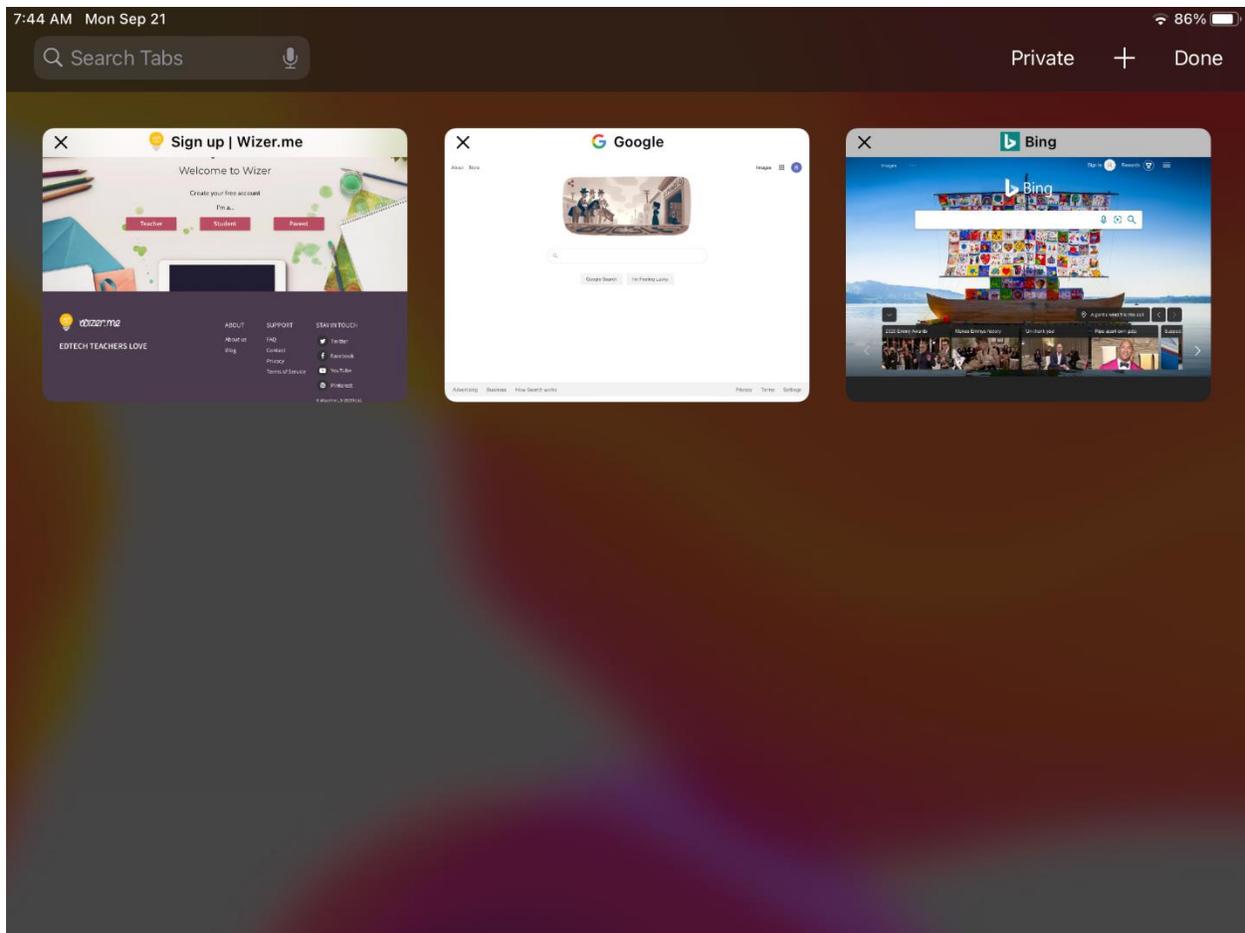
This is a combination of trouble shooting steps that should solve most issues that occur on NPS iPads.



Open the safari app.



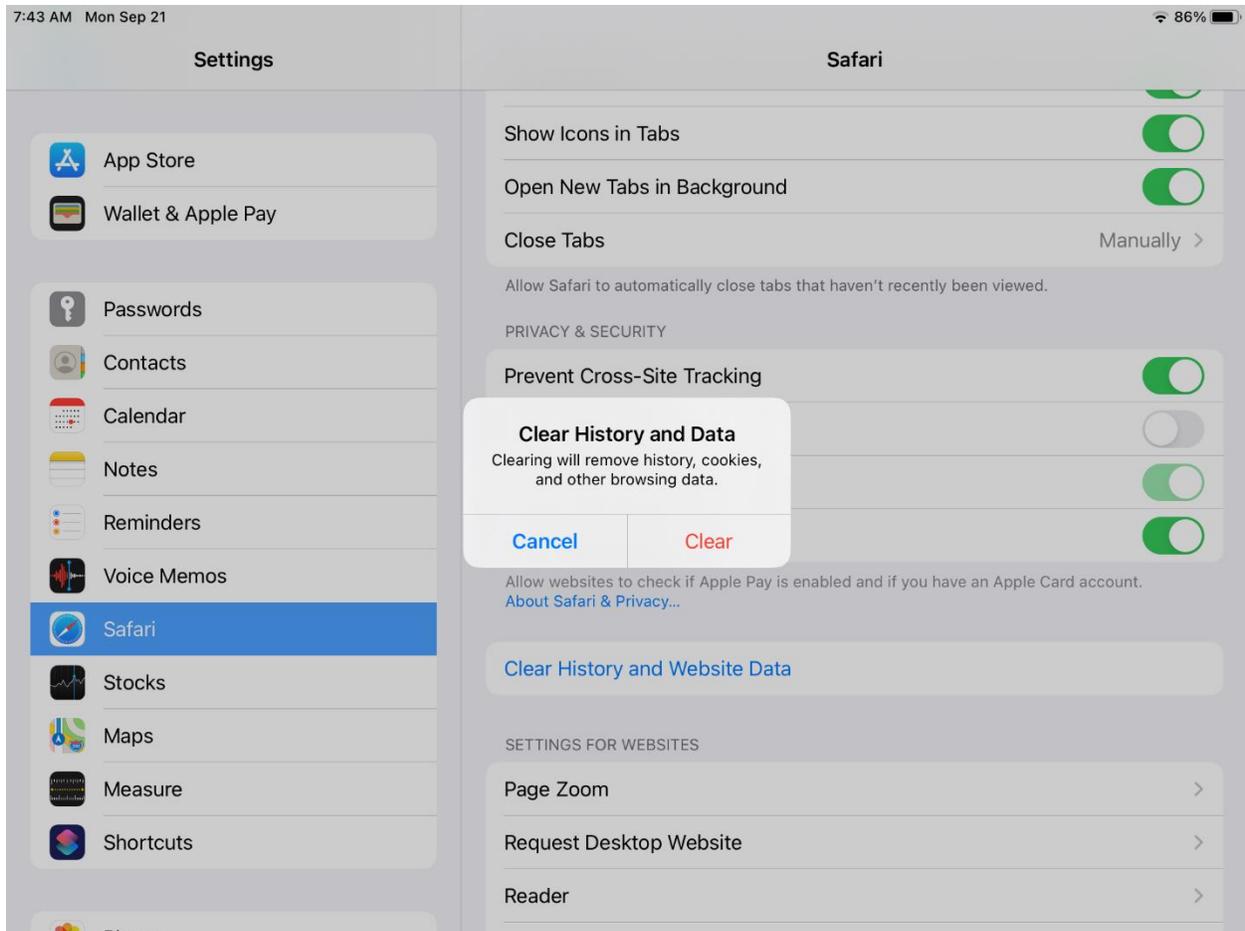
Select the tab view



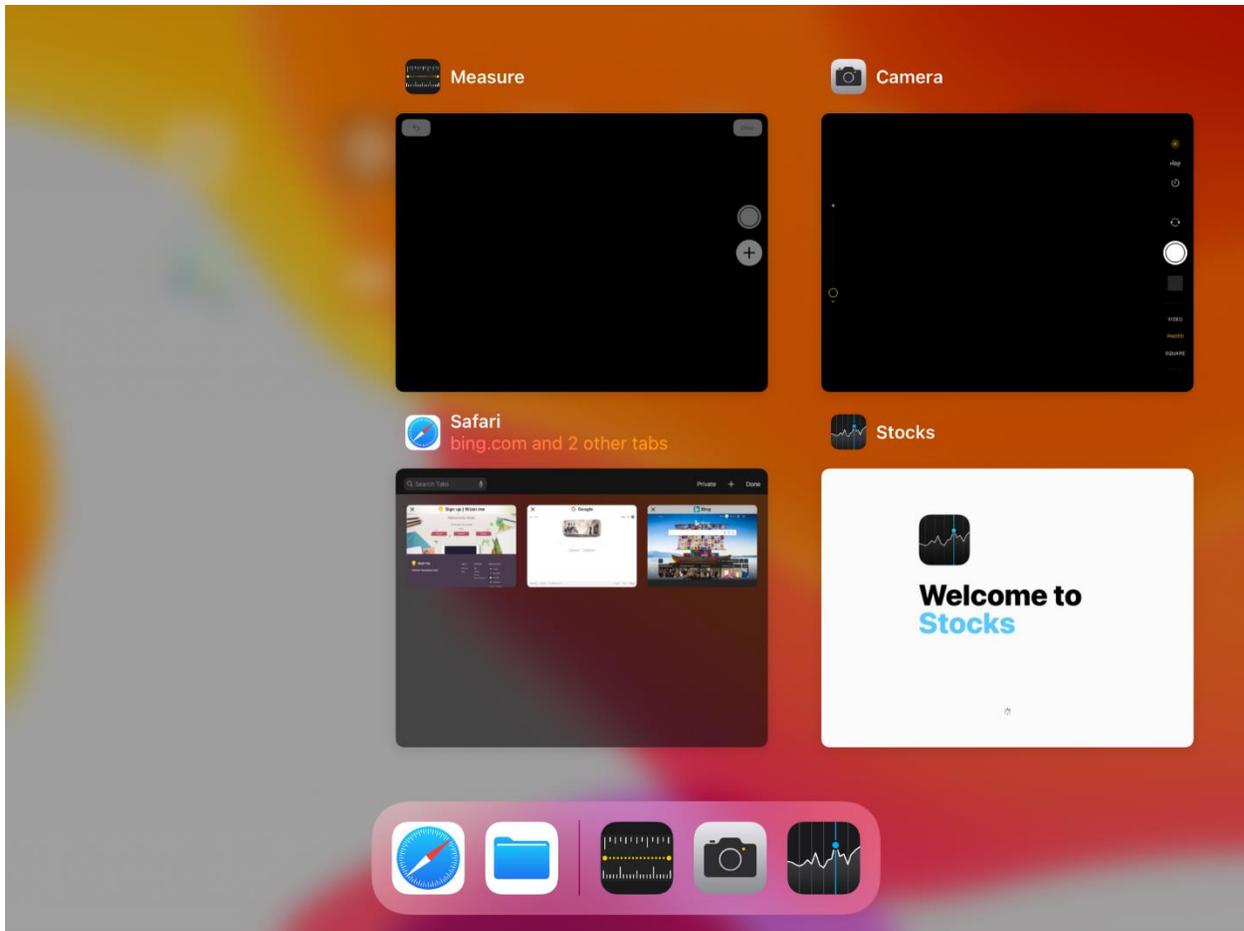
Close all the tabs by selecting the “X” in the upper left hand corner of each one.



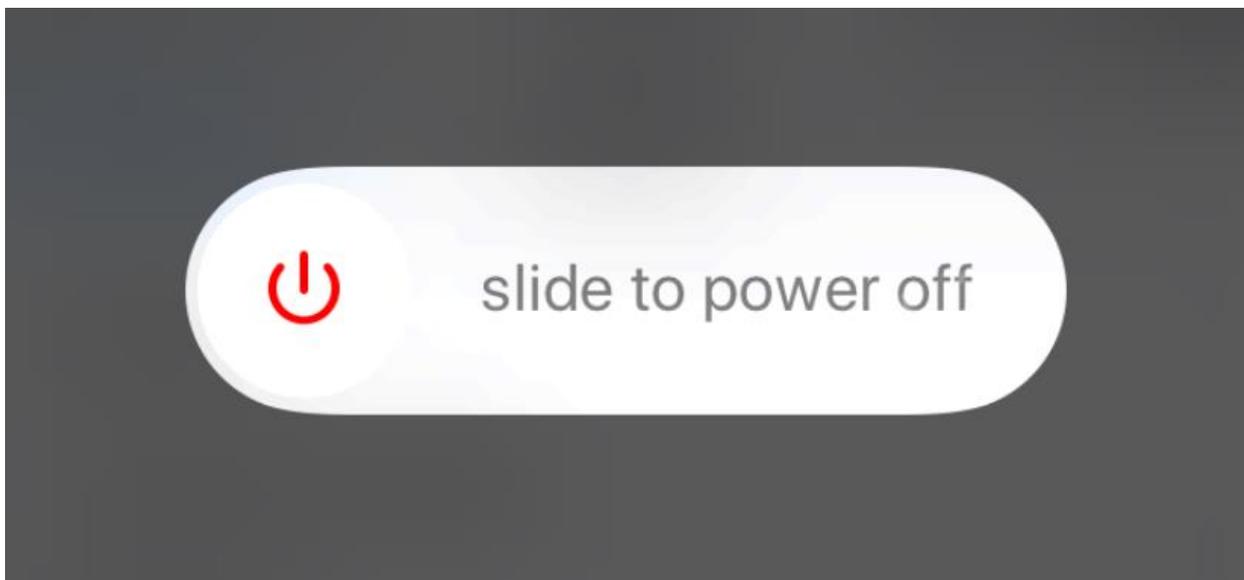
Open the “setting” app



Select "Safari" in the left hand side column. Then on the right side, scroll down and select "Clear History and website Data" then select Clear.



Double tap the “Home” button and close all apps by swiping up on them.



Hold down the power button on the iPad till you see “Slide to power off”

Slide the power symbol to the right to turn off iPad and give it a few minutes to completely shut down.

To turn back on. Hold down power button or plug the charging cable in. (cable must be plugged into working wall outlet) If your iPad is having a charging issue, turn it back on by plugging the cable in.